

Viadex Managed Infrastructure

Viadex MSP specialise in supporting mid-market organisations to grow globally, at speed, safely.

What if your people were doing what they really want to do?

Mid-market organisations who are growing globally face a complexity challenge. Resources are stretched. The IT team have many tasks. Keeping core IT services running is critical but at the same time, the business needs IT to focus on innovation to deliver better business outcomes; differentiate, win against competitors, grow revenue and profits. However, most IT Teams are focussed on "business as usual" and "keeping the lights on".*

Whilst these are important functions of IT, is that what you really want the people who know your business best to be doing? Supporting hardware? Monitoring? Patching? Provisioning? Managing devices and users?

Mid-market businesses have Digital Transformation in mind but are unsure where to start.

Viadex MSP partner with our customers, taking on managing and support the critical IT infrastructure to free up your people to focus on innovation and meeting these transformational goals.

The digital transformation journey begins with flexible, scalable, secure & resilient infrastructure.

Viadex deliver a complete service across existing on-prem or cloud infrastructure whilst also providing the platform for growth that is secure by design and run from 10 global data centre locations to ensure data sovereignty for compliance and governance, a service closer to the user for best performance and leveraging the best of cloud commercial models.

Across the mid-market, organisations are seeing the benefits of moving IT investment away from traditional capex models to opex based consumption models so they can reinvest in their people.

Viadex support this transformation in our client's business by delivering fully managed infrastructure that grows securely, globally, on-demand.

*See Viadex IDC research

Critical Infrastructure Components – One Global Service Delivery Team.

What we do:

- Free IT teams from managing and supporting infrastructure
- Viadex manage existing on-prem, cloud and hybrid infrastructure
- Global service
- All inclusive support
- Advanced security and compliance based cloud infrastructure
- Resilient services for always-on availability
- 10 Global data centre locations for performance, security and compliance

Viadex support your growth

Viadex are a global MSP. Our services are designed for organisations looking to utilise cloud services and free themselves from managing and supporting infrastructure. We work in partnership with IT teams who do not have the resources to migrate, deploy & manage themselves in public cloud & businesses who want a technology partner to help them align and exploit their IT strategy for better outcomes.

How we do it:

Modular services:

- Infrastructure Management
- Infrastructure as a Service
- Disaster Recovery as a Service
- Backup as a Service
- Office365 Backup as a Service

Viadex Management includes:

- Provisioning, moves, adds, changes
- Backup & restores
- Proactive monitoring
- Preventative maintenance
- 24x7 support
- Service management