

Protect your assets and reduce your costs

SUMMARY

- Proactive detection and remediation
- Urgent response of escalations within 15 minutes
- Consumption-based reports for users, mail flow, bandwidth and product usage
- Pay per usage

FEATURES

- Immediate notification of any Office 365 service failures
- Email continuity and advanced threat detection by Proofpoint
- Reduced service lag and disruptions
- Updates on new features for Office 365

VIADEX MANAGED OFFICE 365 IS IDEAL FOR:

- Gaining advanced protection of your office 365 environment.
- Customers looking to offload support of their office 365 environment with proactive support and ongoing management.

Managed Office 365, powered by Navisite and with Advanced Threat Protection from Proofpoint; delivering the highest quality support for your Office 365 environment

THE SOLUTION

24 X 7 X 365 SUPPORT WITH FASTER RESPONSE THAN MICROSOFT

Viadex Managed Office 365 offers simple pricing and costing for billing of business services with per user pricing schemes on a 12-month contract.

Streamline your Office 365 environment with a Managed Service offering to manage, monitor and support your Office 365 estate and protect it from threats. Viadex recommend the Managed Office 365 Service powered by Navisite and using Proofpoint for threat protection for your business.

Secure and optimised

Proofpoint offers a security threat protection email gateway around the Microsoft Office 365 suite. It ensures your main business communication and productivity platform is secure, and optimised for uptime. It also provides detailed analytics and reports on the consumption and usage of your Office 365 environment of users, mail flow, bandwidth and product usage dashboards across the entire suite.

Proofpoint threat protection provides email and URL threat defence, Data Leak Prevention (DLP) and filtering (anti-virus and anti-spam) for all your business communications. You can use Proofpoint to recover lost or deleted emails, and an almost limitless archive.

Support is delivered 24x7x365 with access to over 600 certified experts in Microsoft Office 365 and Proofpoint.



Managed Office 365

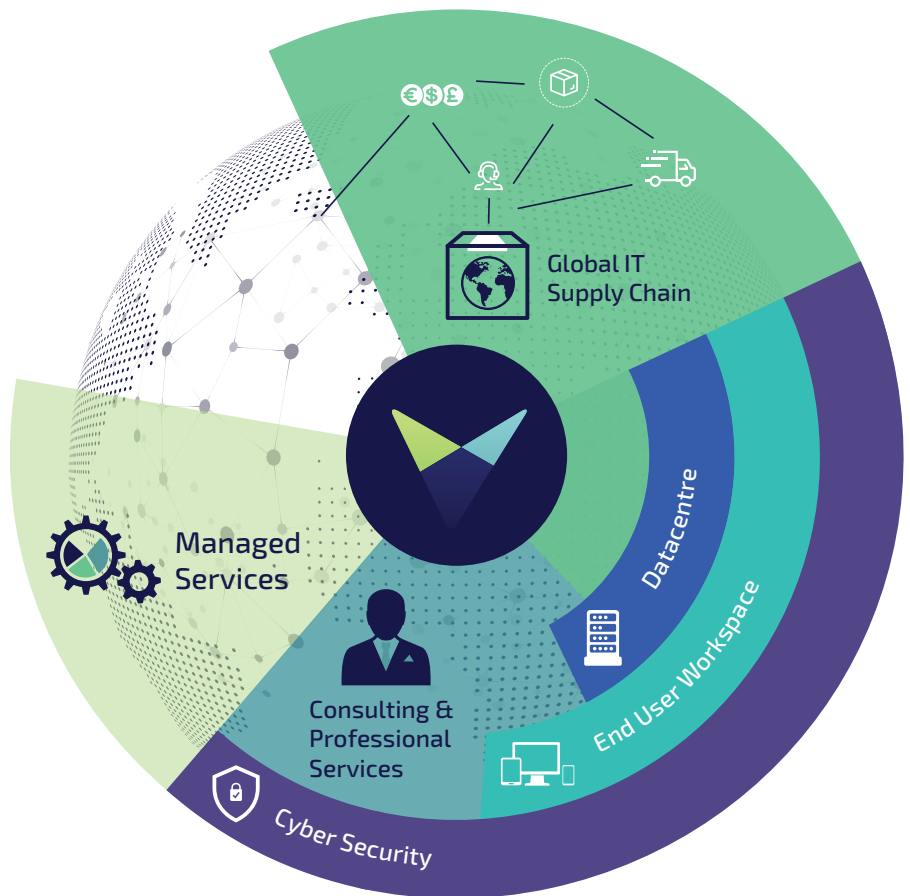
About Viadex

Tailored: We tailor our Managed Services to meet your needs and business demands. Services range from monitoring events in your datacentre to managing your hybrid environment, out to your end users' desktops and applications.

Protection: Viadex Managed Services provide continuous vigilance over what happens in your datacentre, your systems, your cloud environment, network, applications and endpoints.

Support: Viadex provides 24x7x365 technical expertise, service consistency and flexibility across multiple vendors, technologies and geographies.

Focus: Viadex help you to reduce overheads and improve efficiency by leveraging our scale, methodologies and high levels of standardisation to deliver world-class solutions enabling your business to concentrate on what it does best.



Global Logistics

By partnering with our customers, we handle the process of manufacturer evaluation and selection, commercial negotiations and global support to make sure the technology solutions meet the necessary business requirements.

The Viadex Global Logistics Service helps you create an infrastructure that is agile enough to adapt and grow with you across the globe. The entire team work across all International time zones, no matter where you are based, offering a 24/7 emergency worldwide response.



Consulting and Professional Services

An agile infrastructure designed to service end-user experience is both critical and indispensable in today's world.

Viadex Consulting and Professional Services follow our core methodology of Audit, Design, Deploy and Optimise, to help transform your infrastructure to directly support your business productivity goals and enhance end-user experience.



Managed Services

Viadex has the global capability to provide a wide range of Managed Service solutions to help organisations with the operation of their technology environments.

Viadex provide 24x7x365 technical expertise, service consistency and flexibility across multiple vendors, technologies and geographies.

Every service is wrapped into our Global IT Service Desk, using IT Service Management and ITIL aligned frameworks, detailing set processes supported by highly skilled and trained people.



Cyber Security



Datacentre



End User Workspace