

## Network Services

# Ensure a seamless, streamlined, and smarter network

### SUMMARY

- Direct connectivity between major service providers across Asia, EMEA, the Americas and Oceania, and Global Infrastructure support covering 200+ countries
- Direct Internet Access, MPLS, VPNs and VoIP services
- Greater control in managing your telecommunications costs

### FEATURES

- Multi-cloud connectivity, bringing flexibility and agility to your operations; offering strategic choice to right-fit your solution
- Network Functions Virtualisation (NFV) and Software Defined Networking (SDN) overlaid on your connectivity to your offices and datacentres, making network and service provisioning more flexible
- High Performance and Low Latency Service Level Agreements across all types of services

### VIADEX MANAGED NETWORK SERVICES ARE IDEAL FOR:

- Organisations looking to reduce telecommunications spend
- Improving latency and uptime, speed of provisioning, and user/customer experience
- Extending cloud connectivity for critical business applications to offices and remote branches.

Viadex puts a global network capability at your disposal for you to select the operational superiority you require, anywhere you need it. We focus on making your user experience a core feature of how you enable your workforce and deliver to your customers; simple yet sophisticated, streamlined, and smart.

### THE SOLUTION

Interconnections to more than 140 datacentres and Public Cloud environments across six continents; delivering the highest quality connectivity, and driving your competitive advantage.

Viadex partner with the world's leading Telecommunications and Internet Service Providers to bring you the widest choice and best level of network connectivity, coverage and capability to suit your needs.

### THE SIMPLER WAY TO ACCELERATE BUSINESS GROWTH

From cloud services, voice services, bandwidth provision, and equipment maintenance, through to security for your data and applications, Viadex offer a holistic approach to network management, maintenance, improvement and progress.

### CONSOLIDATION OF ISPs AND TELCOS GLOBALLY, REGIONALLY AND LOCALLY

We can also map out easier paths for you to deliver on your connectivity requirements, removing the complexities of having multiple providers in multiple territories. A consolidation strategy enables you to gain cost benefits while improving performance – the classic 'more with less' goal, achieved swiftly on your behalf.



### Viadex network services offer:

- Delivery mediums including Fibre, Ethernet, xDSL, Wireless, Microwave and Satellite
- Internet, Network and Voice: Service Level Agreements (SLAs) with 24x7x365 support
- Layer 2 & 3 services with up to 1Gbps bandwidth capacity
- Managed Customer Premises Equipment (CPE) maintained as part of your SLA
- Point to Point and Point to Multi-Point connectivity
- Seamless connectivity to different cloud services including Amazon Web Services and Microsoft Azure
- Security services to ensure protection and encryption of your data and applications



AUDIT



DESIGN



DEPLOY



OPTIMISE

## Network Services

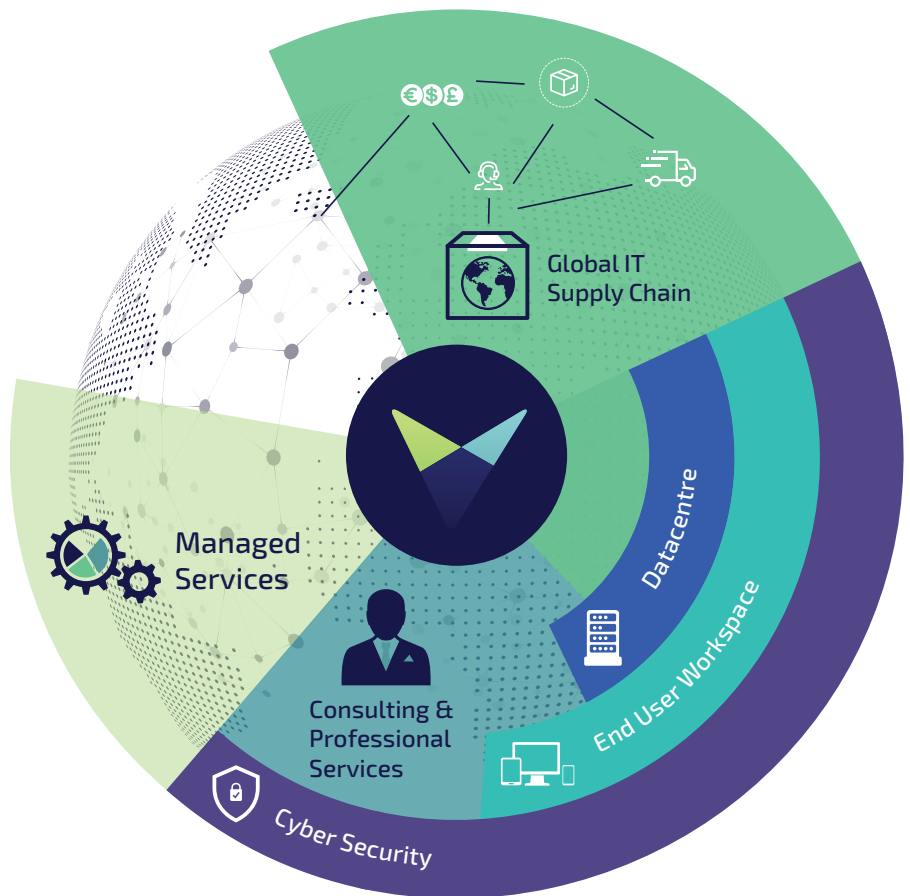
# About Viadex

**Tailored:** We tailor our Managed Services to meet your needs and business demands. Services range from monitoring events in your datacentre to managing your hybrid environment, out to your end users' desktops and applications.

**Protection:** Viadex Managed Services provide continuous vigilance over what happens in your datacentre, your systems, your cloud environment, network, applications and endpoints.

**Support:** Viadex provides 24x7x365 technical expertise, service consistency and flexibility across multiple vendors, technologies and geographies.

**Focus:** Viadex help you to reduce overheads and improve efficiency by leveraging our scale, methodologies and high levels of standardisation to deliver world-class solutions enabling your business to concentrate on what it does best.



### Global Logistics

By partnering with our customers, we handle the process of manufacturer evaluation and selection, commercial negotiations and global support to make sure the technology solutions meet the necessary business requirements.

The Viadex Global Logistics Service helps you create an infrastructure that is agile enough to adapt and grow with you across the globe. The entire team work across all International time zones, no matter where you are based, offering a 24/7 emergency worldwide response.



### Consulting and Professional Services

An agile infrastructure designed to service end-user experience is both critical and indispensable in today's world.

Viadex Consulting and Professional Services follow our core methodology of Audit, Design, Deploy and Optimise, to help transform your infrastructure to directly support your business productivity goals and enhance end-user experience.



### Managed Services

Viadex has the global capability to provide a wide range of Managed Service solutions to help organisations with the operation of their technology environments.

Viadex provide 24x7x365 technical expertise, service consistency and flexibility across multiple vendors, technologies and geographies.

Every service is wrapped into our Global IT Service Desk, using IT Service Management and ITIL aligned frameworks, detailing set processes supported by highly skilled and trained people.



Cyber Security



Datacentre



End User Workspace