



Consulting and Professional Services



Ensuring continuous improvement in your operations, efficiencies, productivity, and costs

Viadex make your business better, faster

By enabling the enterprise, and empowering the individual, technology has intensified the competitive environment.

Every user must be as connected, informed, attuned and real-time capable as your entire organisation put together. This is how business competes and how it succeeds.

Achieving business goals

Viadex Consulting and Professional Services exist to help geo-dispersed organisations make the right choices in how to make the best use of technology to meet their business goals.

Our capability to deliver consulting and professional services engagements in over 190 countries we have provided Global IT Supply Chain Services to, is testament to our capabilities on a global scale.

Informed advice on the three pillars of the modern enterprise:

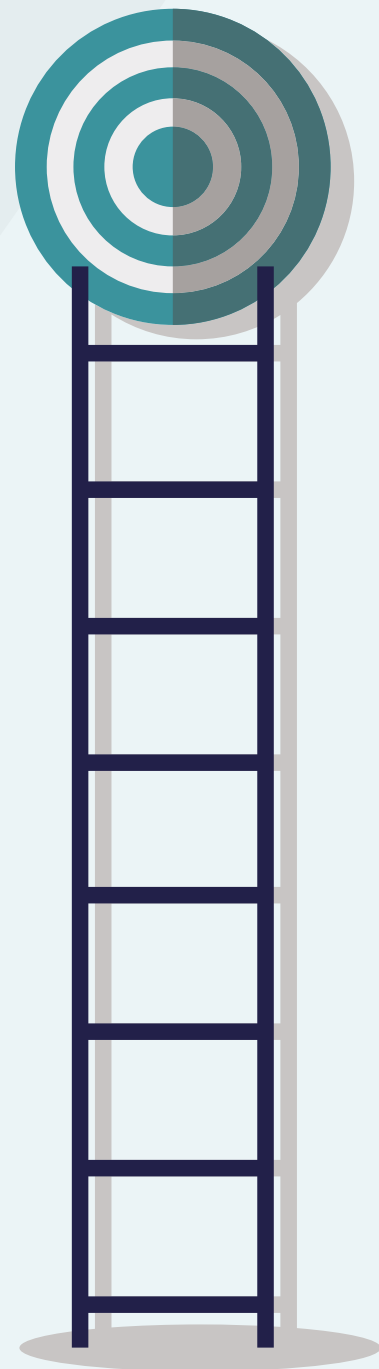
Datacentre, End User Workspace, and Security

Viadex help you create and augment an agile infrastructure to deliver on your stakeholders' expectations and demands.

We help make your transformation smooth and fast; from ensuring that you put the most robust security strategies in place, to the migration of your data to the cloud, to driving greater collaboration for your workforce.

We help you deliver unified services to your end-users where mobile, social, and cloud converge to support winning business strategies.

We offer a wide range of Security Services to help you assess your exposure and to put powerful strategies and procedures in place to minimise risks. By identifying and delivering securely hosted datacentres our demonstration of global knowledge and experience has secured our success in the Gaming industry.



Simplify, strengthen and transform your strategy for business success with Viadex

The three pillars of the modern enterprise are the three areas in which we deliver focused consultancy to help you deliver optimum performance while reducing TCO by consolidating, rationalising, virtualising and, where appropriate, mobilising your infrastructure.

Ensure compliance, protect your assets, and reduce total costs of ownership



Datacentre

Viadex can ensure your datacentre is optimally configured for full utilisation with no danger of under capacity or performance issues. We can empower your users wherever they are and whenever they need instant and uninterrupted access to your systems and information.

We can help you accelerate processes and efficiencies to more rapidly achieve your business goals. We advise on individual project-based and essential tasks, right through to complete infrastructure transformation.



End User Workspace

Today's competitive environment in any business dictates that the organisation is run in both a customer-centric and a user-centric fashion. Viadex help our customers take full advantage of their entire productivity and collaboration suite with a completely cloud-delivered service for email, file storage, communication, conferencing, messaging and many other features.

We can help you plan the most effective route to new cloud efficiencies, transforming how you support the digital workforce on any device, anywhere, with anytime access to collaboration tools, cloud services, business applications, and other users.



Security

We'll enable you to deliver higher levels of reassurance and confidence to your stakeholders, and your employees, that your data is protected, your systems are continuously monitored, and experts are on hand whenever the need arises to swiftly resolve issues before they become major problems.

We will ensure that all that can be done to avoid the potential downsides and damage of data breaches and cyber-attacks, is being done.

Key capabilities and deliverables:

- IT Security Gap Analysis
- Best practice guideline per the SANS top 20
- Compliance in GDPR, PCI-DSS, ISO 27001 and personal information
- Measure Kill Chain and Insider Threat Resilience

We'll work with you to quickly create a robust cyber defence strategy and raise the awareness culture within your organisation of effective measures to protect data, applications and intellectual property; and, of course, your reputation.

The winning formula

While no two organisations will ever be entirely the same, or their levels of IT maturity identical, there are replicable practices that enable us to advance your progress faster than you might do yourselves.

Viadex advise; you decide

Our IT consultants bring long, diverse, and global experience of best practice to every project. Our wide network of established relationships with global leaders in hardware and software gives us a panoramic vision of best options.

Respond quickly to new business opportunities

Viadex will enable you to align your IT to changing market and technology conditions. We'll help your organisation to adapt seamlessly to unforeseen conditions across security, datacentre services and the end user workspace.

We execute all our projects using robust, proven project management methodologies based on PRINCE2.

Fit for purpose: accelerate your business growth

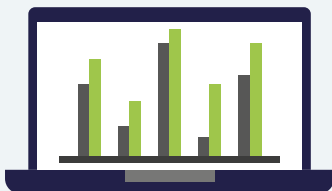
In an ever-changing world, a 'one size fits all' approach doesn't deliver the competitive advantage. Off-the-shelf solutions lead to projects that are poorly scoped and consider only a small part of the IT strategy, leaving the wider business strategy forgotten.

We take an all-round approach to gain a panoramic view of both your business and the technology that's best suited to drive and accelerate its growth.

We align experienced individuals who follow a robust framework approach to ensure justifiable outcomes and reduce project risks. We provide tactical and strategic IT direction to help manage your current and future business goals and support your long-term strategy.

We work with you to make sure your IT works for you

Our IT consultants analyse the Current Mode of Operation (CMO) of your business, and long-term goals to perform a gap analysis. This analysis guides the strategic view of how IT can be better aligned with your business objectives, steering your business towards your desired Future Mode of Operation (FMO).



The Viadex approach to accelerating IT and business transformation

Significantly improve your competitive advantage and ensure the best return on your investment.

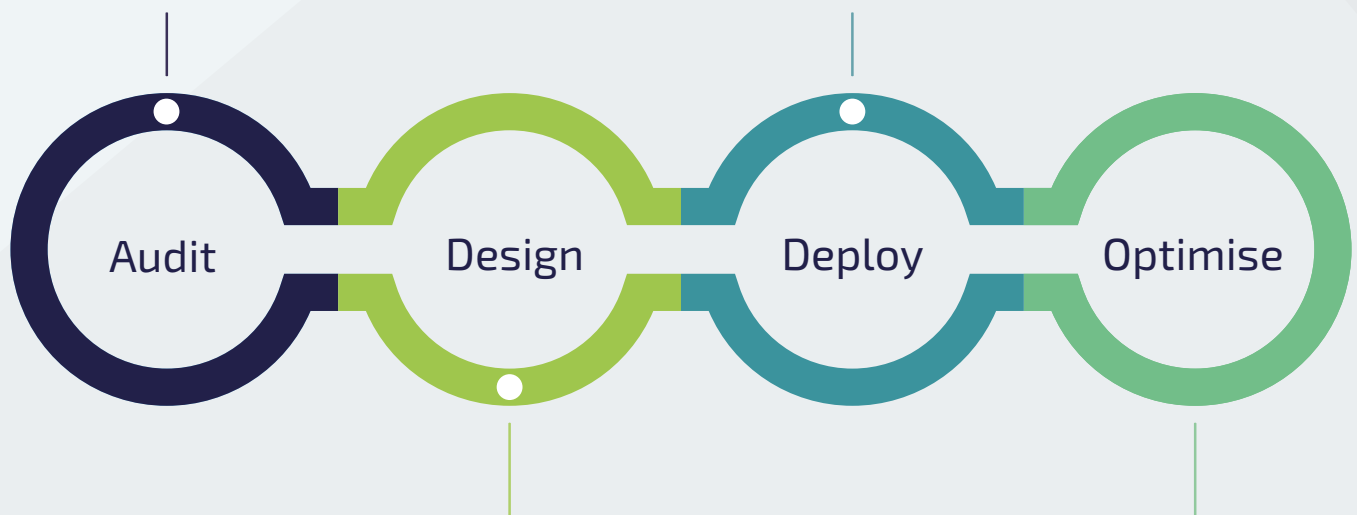
Technology serves the business. To make sure your technology choices will deliver immediate and then sustainable business benefits we audit your current capabilities against their ability to deliver on your business goals. Then we fill in the gaps.

The output is a clearly documented Current Mode of Operation (CMO) to inform and support the design phase.

Every deployment follows a rigorous time-proven delivery methodology.

Our breadth of experience over the span of 16 years, of both varied and repeatable projects has refined our expertise in deploying successful solutions.

Delivery on time, in budget, within scope.



Our holistic approach to design addresses all stakeholder objectives in the form of a detailed Future Mode of Operation (FMO), identifying best-in-class solutions. It looks closely at integration requirements, user expectations, business needs, and competitive superiority. It is not about topology and a statement of works; it is about significantly improving your competitive advantage.

Our design will underpin our philosophy that IT performance equals business performance.

Business drivers can change rapidly, IT must adapt.

Viadex offers continued engagement after the initial deployment to optimise and fine-tune your solution to ensure the best return on investment and user experience.

Optimisation is often neglected, but for Viadex it's standard practice. It's our commitment to your success.

Viadex's Consulting and Professional Services help you understand and leverage your assets more effectively



Focused on your ROI

We're dedicated to helping you realise the benefit of your investment.



Specialists

We specialise in end-to-end IT infrastructure solutions, and the ongoing support essential to maintain and protect them.



Track record

We have delivered innovative and complex multi-vendor solutions to organisations in over 190 countries.



Streamlining

Our Consulting and Professional Services help you understand and leverage your assets more effectively; cutting down on unnecessary processes, hardware, and costs.



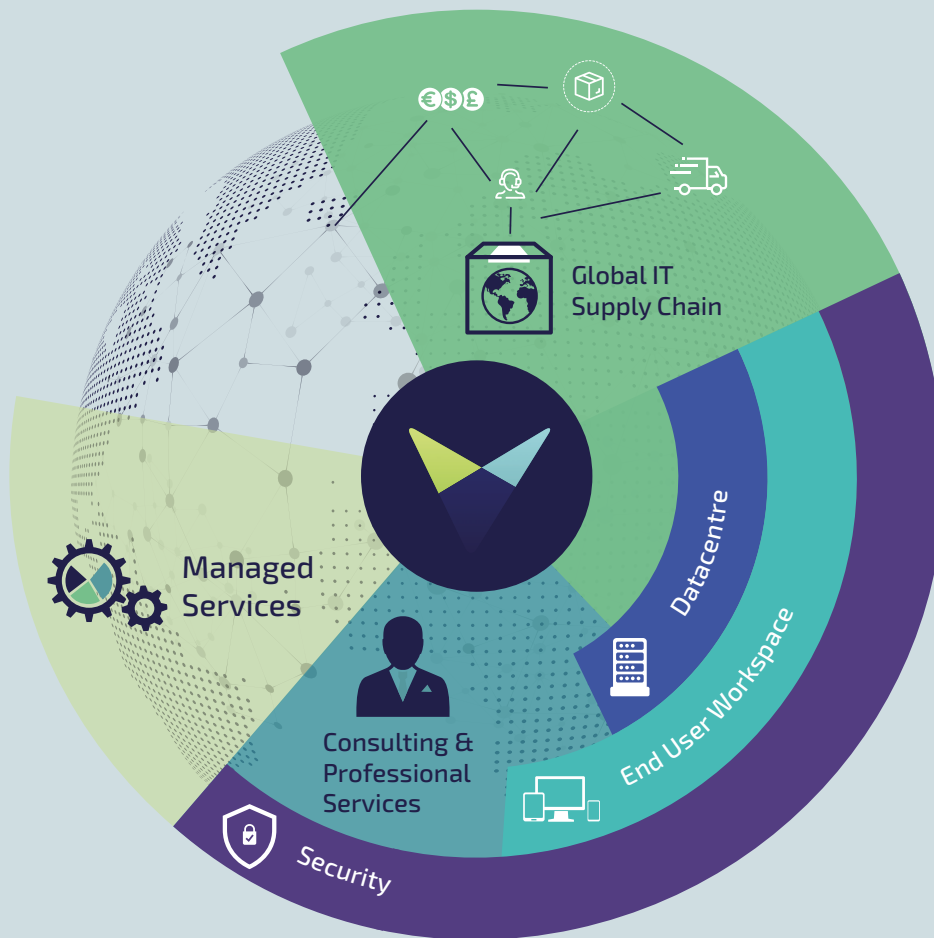
Partner ecosystem

Access to best in breed technologies through our extensive ecosystem of leading solution and equipment vendors.



START

Start the journey here.



Global IT Supply Chain

By partnering with our customers, we handle the process of manufacturer evaluation and selection, commercial negotiations and global support to make sure the technology solutions meet the necessary business requirements. The Viadex Global IT Supply Chain Service helps you create an infrastructure that is agile enough to adapt and grow with you across the globe. The entire team work across all International time zones, no matter where you are based, offering a 24/7 emergency worldwide response.



Managed Services

Viadex have the global capability to provide a wide range of Managed Service solutions to help organisations with the operation of their technology environments. Viadex provide 24x7x365 technical expertise, service consistency and flexibility across multiple vendors, technologies and geographies. We reduce overheads and improve efficiency by leveraging our scale, methodologies and high levels of standardisation to deliver world-class solutions enabling your business to concentrate on what it does best.

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