![Viadex logo] **viadex**® **Global IT Service Partner**
FULCRUM IT PARTNERS

Datacentre

Connecting your business applications and data globally

Viadex get you where you're going faster; simpler solutions for easier choices

Three things every great datacentre should do

Continuously improve business performance

Your datacentre is the centre of your universe. This is where every capability originates, where all your information is stored, where the applications your users depend on are ready for easy access whenever and wherever they need them.

The three essentials of successful Datacentre Management

PERFORMANCE

Taking full advantage of cloud and virtualisation technologies to accelerate digital transformation.

THE COMPETITIVE ADVANTAGE

DATACENTRE

The core driver of all your business capabilities.

THE CENTRE OF YOUR UNIVERSE

SECURITY

Delivering on user and stakeholder demands, needs and expectations without fear of compromise.

THE PEACE OF MIND EVERY BUSINESS NEEDS

CONTINGENCY

Robust backup, efficient disaster recovery strategies, and dependable business continuity precautions.

THE ESSENTIAL PLAN B

Protect data, information, and reputation

Your datacentre is also the centre of attention for outsider threats. This adds another layer of complexity; the need to implement security polices, strategies and procedures your business can rely on.

A data breach is only partly about stolen sensitive information; it destroys stakeholder and customer confidence, can incur regulatory fines, and can result in long term loss of sales and erosion of reputation/ trust/ brand image.

Minimise downtime

Above all, your datacentre is the centre of the organisation's daily functions, from communication to collaboration, mobility to manoeuvrability, and digitalisation to transformation, driving growth, securing and serving customers, and motivating and inspiring your workforce.

This is momentum that cannot stop, connectivity that cannot be compromised, and access that can't be closed down. An effective Plan B ensures that disasters are never catastrophes.

Enhance Performance

Optimise Capacity

Reduce OPEX

Connect, secure, accelerate, deliver

Viadex Datacentre Services address every requirement you might have in terms of delivering digital capabilities to your users; enabling and empowering the workspace of today and putting within its reach the technology of tomorrow, as and when it appears on the market.

We'll help you improve your business performance and reduce running costs by taking advantage of our vendor agnostic and industry-leading services that make it simple to deploy seamless, secure connectivity for your on-premise, hybrid and cloud environments.

We'll show you exactly which way to go*

Never miss an opportunity

Our Global IT Service Desk is the central hub of our services, providing:

- Real-time monitoring of your infrastructure and network both through the Global IT Service Desk and our Network Operations Centre (NOC); issues are resolved before they impact your business

- Customer Service Reporting including a forward-looking Service Improvement Plan and operational activities log for the month, quarter and year

- 24x7x365 support centres in UK, Europe and Africa, supporting our customers globally

- Remote Control and Monitoring of your IT services in your core datacentres and cloud platforms right out to your endpoints.

Pinpoint the pain and Viadex turns the problem into another progressive step on your transformation journey.

Even experienced travellers need a guide in unknown territories. Viadex can guide you along the fastest routes to the richest gains for improved efficiencies and performance, more satisfied users receiving an enriched user experience, and peace of mind that the cyber-attack community will be kept at bay…

Improved efficiencies and performance

We'll enable you to increase your productivity and flexibility, reducing cost and mitigating risk while gaining closer control. We'll bring all your systems, devices, application and endpoints within the scope of a single pane of glass to avoid diverse systems so common with BYOD and to to put an end to unknown elements within your IT architecture.

We'll give you an agile infrastructure and the means to keep ratcheting up its agility and scaling up your IT capabilities as and when markets dictate and circumstances prevail.

Enhanced user experience

We'll deliver to each user the access to business applications and core systems that drive a motivated, inspired and empowered workforce. We'll enable you to take advantage of virtualisation technologies to drive true agility, and we'll deliver a detailed focus on every device on your network so you know what's going on and what's going wrong; then we'll fix it.

Accept no compromise

We'll inspect your environment and introduce essential measures through software and Managed Services to protect your users, your data, and your systems.

*through our proven methodology of Audit Design Deploy Optimise

Enhance Performance | Optimise Capacity | Reduce Opex

Viadex help you get the best line of sight on your long-term vision

We'll make sure your datacentre is optimally configured for high performance. We can empower your users wherever they are and whenever they need instant and uninterrupted access to your systems and information.

Offering Consultancy and Managed Services across every discipline and requirement within the datacentre, we will reduce your risks, lower your TCO and enable your agility through cloud-based applications; delivering superior user experiences.

Maintain data integrity and availability

Move your data between vendor equipment, from legacy storage arrays to improve capacity, performance or security, or to the cloud: with no disruption to the business.

Viadex have designed, deployed and optimised environments from a few Terabytes up to Petabytes with planning reduced from months to days and cutover from days to hours.

Optimise your assets

Reduce your TCO and more precisely align IT investments with business needs; using budgets more effectively and optimising your licensing models.

Viadex bring simplicity to complex IT estates with hybrid platforms. An efficient datacentre is streamlined to be in peak performance mode at all times. We'll help you eliminate software sprawl and invigorate your financial security.

Control your infrastructure

Discover all IP-enabled assets on your network, and all assets across your complete environment: installed software and services, plus how they're configured.

Viadex make a single view of all your assets possible so that you'll have greater visibility over all your software and all your devices; driving clarity and getting smarter upgrade paths and infrastructure consolidation; all undertaken remotely.

Maximise systems performance

As your infrastructure continually evolves so does dealing with vendors, maintenance contracts and support costs. This all ends up with a complicated and difficult IT estate to manage.

Viadex rein it all back in, enabling you to reduce your operational costs, and removing the complications of managing a multi-vendor environment.

Plan your success

It's great to have talented people within the organisation who just 'get' how to use technology to get more done, more smartly. It's less great when the cloud based capabilities to deliver to them fall short of their expectations and they then start leveraging their own solutions.

Viadex help you gain central control of your cloud transformation journey to avoid the individual flourish of success. We'll help you select platforms and create right-fit cloud strategies. Then we'll optimise your capabilities and get the whole company on the same page for faster success.

Viadex provide 24x7x365 global coverage from UK, Europe and South Africa, supporting your international operations.

We provide interconnections to more than 140 datacentres and Public Cloud environments globally; delivering the highest quality connectivity, driving your competitive advantage

Viadex's Datacentre Services enable you to connect, secure, accelerate, and seamlessly deliver your business applications and data to support your users and drive your competitive advantage, while meeting compliance requirements, addressing security issues, and being prepared to keep everything running should disaster ever hit.

The competitive advantage

Viadex Infrastructure as a Service (IaaS) is the flexible way to expand your capabilities; providing connectivity to multiple public cloud platforms and a wide range of on-premise infrastructure environments including traditional and hyper converged.

The fundamental driver

We'll accelerate your move to the cloud, via Azure or AWS with our experienced Cloud Management Services, covering every step of the journey from strategy formulation to data migration to security, disaster recovery and applications management.

The all-seeing eye

Viadex can provide a customised support platform for your environment. It is independent of your existing systems, that are fully isolated and partitioned, giving you unrestricted visibility into your data – connecting securely and seamlessly to your infrastructure.

The seamless network

Viadex partner with the world's leading Telecommunications and Internet Service Providers to bring you the widest choice and best level of network connectivity, coverage and capability to suit your needs.

We focus on making your user experience a core feature of how you enable your workforce and deliver to your customers; simple yet sophisticated, streamlined, and smart.

The unruffled organisation

Viadex provide a range of Disaster Recovery options depending on how you run your business, designed to offer failover through off-site servers that gets you back to normal in next to no time. We'll keep you cool, calm, and collected so that business as usual never succumbs to the unusual.

The top performer

Viadex keep your servers operating at peak performance to ensure constant responsiveness. Our service empowers rapid scalability such as is often required in retail or in trading when extra loads affect a trading platform.

From cloud services, voice services, bandwidth provision, and equipment maintenance, through to security for your data and applications, Viadex offer a holistic approach to network management, maintenance, improvement and progress.

The Viadex approach to accelerating IT and business transformation

Significantly improve your competitive advantage and ensure the best return on your investment.
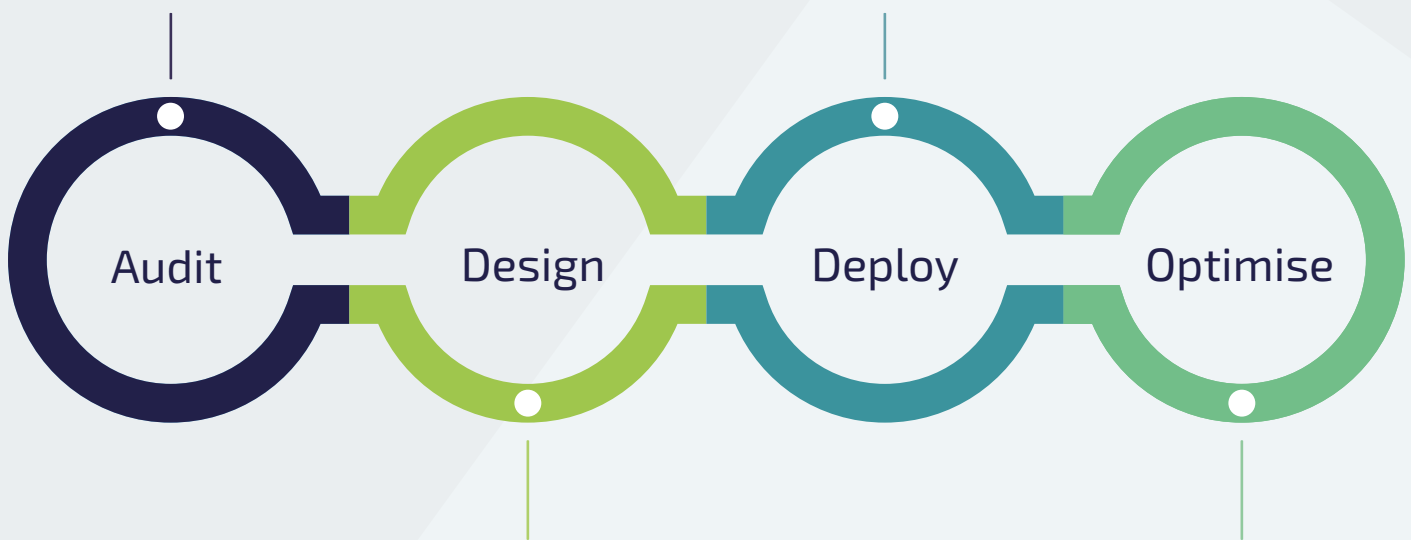
Technology serves the business. To make sure your technology choices will deliver immediate and then sustainable business benefits we audit your current capabilities against their ability to deliver on your business goals. Then we fill in the gaps.

The output is a clearly documented Current Mode of Operation (CMO) to inform and support the design phase.

Every deployment follows a rigorous time-proven delivery methodology.

Our breadth of experience since 2001, of both varied and repeatable projects, has refined our expertise in deploying successful solutions.

Delivery on time, in budget, within scope.

Audit — **Design** — **Deploy** — **Optimise**

Our holistic approach to design addresses all stakeholder objectives in the form of a detailed Future Mode of Operation (FMO), identifying best-in-class solutions. It looks closely at integration requirements, user expectations, business needs, and competitive superiority. It is not about topology and a statement of works; it is about significantly improving your competitive advantage.

Our design will underpin our philosophy that IT performance equals business performance.

Business drivers can change rapidly, IT must adapt.

Viadex offers continued engagement after the initial deployment to optimise and fine-tune your solution to ensure the best return on investment and user experience.

Optimisation is often neglected, but for Viadex it's standard practice. It's our commitment to your success.

Why Viadex?

Agility

Since 2001, we've been sourcing, deploying, managing and optimising agile networks for UK-based customers with globally dispersed operations..

Flexibility

Rapid response to every size of requirement identified as the right way to fulfil your business goals; from project-based tasks through to complete infrastructure transformation.

Partner ecosystem

Access to best in breed technologies through our extensive ecosystem of leading solution and equipment vendors representing category leaders in each aspect of datacentre technologies – from servers, compute and storage to networking and virtualisation.

Making light work of the heavy lifting

We make transformation and progress simple; a Single Point of Contact at a global level, backed by guaranteed SLAs and intelligent reporting to give you transparency, coordination, and control over your datacentre operations
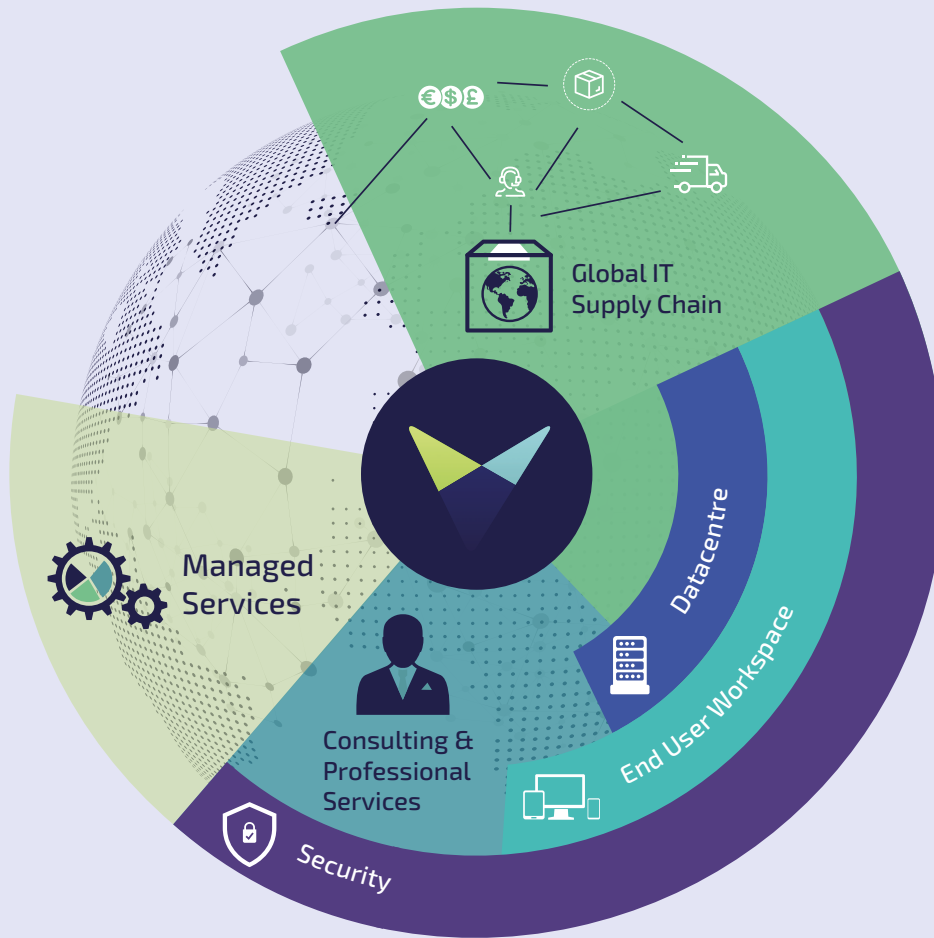
Lower TCO

Streamlining your costs efficiencies both through our global purchasing power to bring economies of scale you might not otherwise obtain, and an innovative approach to virtualisation to alleviate the constant requirement for capital investment.

START

Start the journey here.

viadex®
FULCRUM IT PARTNERS

Global IT Supply Chain

Datacentre

End User Workspace

Managed Services

Consulting & Professional Services

Security

End User Workspace

As social media, BYOD, mobility, and cloud drive digital transformation in the workplace, Viadex deliver essential agility, access and acceleration – wherever and whenever needed: supporting and empowering your digitally enabled workforce. Our integrated services revolve around your end users, making it possible to combine an enriched user experience while driving collaboration and building productivity.

Security
Viadex Security

It's our mission to protect your systems and your data; as if they were our own. Viadex Security provides tailor-made, cost-effective managed services to address every aspect of your security framework. We work around the clock – ensuring your strategy is in line with industry best practice and your environment remains up-to-date.

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