



# CIO as a Service

Creating, adding, and optimising enterprise value, through informed technology choices

Start with a business assessment

## The Solution

Technology evolves fast. Winning organisations keep pace with it; continuously strengthening their competitive advantage, re-inventing the sophistication with which they enable their users, and satisfying ever more demanding customer expectations.

This dynamism is less easy for businesses who lack the internal resource to explore and make sense of the vast universe of

innovation and digital transformation possibilities. Innovation is about aligning technology to the business plan, enabling an organisation to capitalise on the tools and solutions essential for continuous improvement. It takes vision, time, and money; and often none of these three is abundantly available.



*Viadex expands your vision, accelerates your innovation, and saves you money*

## THE ENGAGEMENT:

**Our flexible, on-demand engagement starts with an assessment, to agree the scope with you, typically focussing on key areas of:**

- Systems' robustness, scalability, agility, security, and compliance; ensuring visibility and metrics for key IT projects delivered against costs, quality and timescales
- Accurate capex/opex budget planning/forecasting against best-of-breed solutions for current and future requirements, where demands complete bench marketing on key services ensuring value for money

- Reduction of TCO, with creation of consistent and transparent board reporting

**Drive business value through effective and predicted technology adaptation**

### What to expect

Our dedicated and experienced approach to minimising business risk and maximising IT value follows our proven four-step process, once scope of works is agreed:



### REVIEW

- Identify current 'pain points'/red flags
- Clarify business and commercial requirements
- Define scope with key stakeholders



### REFINE

- Workshop session with IT leadership and key stakeholders
- Review current processes and documentation
- Review current mode of operations



### REMIEDIATE

- Complete gap analysis
- Produce business focused remediation/strategic plan
- Identify cost saving initiatives



### RETURN

- Review strategic plan for success
- Provide monthly or quarterly reporting packs
- Implement cost saving initiatives

# Overview

## At a Glance

- Input of technical knowledge and industry experience without the corresponding cost of a full time hire
- Rapid improvements to operational efficiency and risk mitigation
- Independent guidance on future-proofed technology direction
- Ensure your stewardship of IT is clearly aligned and well placed to support to the business objectives

## Features

- Starting with an assessment, the Viadex CIO service delivers a detailed and optimised plan for procurement, staffing, operations, and technology; with further help on implementation, as required
- Key insights are integrated into your core business processes
- Gain increased flexibility and agility, to drive business innovation and streamline processes

## Who benefits from this service?

Typically, businesses with 200 – 1000 users, with the need to enrich IT vision through impartial advice at a senior level.

Businesses seeking a panoramic view of the IT landscape; to ensure their own capabilities at least match – and at best exceed – those of their competitors, in harnessing essential technology trends.

Businesses needing guidance on essential next steps in digital transformation, with accompanying best practice in cybersecurity, risk management and cost reduction.



## Next steps?

### Book your assessment:

Call **0208 739 1823** or email [marketing@viadex.com](mailto:marketing@viadex.com) to book a **business assessment engagement**, and start accelerating your innovation now.

➤ [Book my session](#)



## Global Logistics

By partnering with our customers, we handle the process of manufacturer evaluation and selection, commercial negotiations and global support to make sure the technology solutions meet the necessary business requirements.

The Viadex Global Logistics Service helps you create an infrastructure that is agile enough to adapt and grow with you across the globe. The entire team work across all International time zones, no matter where you are based, offering a 24/7 emergency worldwide response.



## Consulting and Professional Services

An agile infrastructure designed to service end-user experience is both critical and indispensable in today's world.

Viadex Consulting and Professional Services follow our core methodology of Audit, Design, Deploy and Optimise, to help transform your infrastructure to directly support your business productivity goals and enhance end-user experience.



## Managed Services

Viadex has the global capability to provide a wide range of Managed Service solutions to help organisations with the operation of their technology environments.

Viadex provide 24x7x365 technical expertise, service consistency and flexibility across multiple vendors, technologies and geographies.

Every service is wrapped into our Global IT Service Desk, using IT Service Management and ITIL aligned frameworks, detailing set processes supported by highly skilled and trained people.